



### **Guaranteed Collection Service**

Our Guaranteed Rental Collection Service provides complete peace of mind. We:

- Collect monthly rentals from Tenants via debit order
- Collect additional amounts from Tenants (eg electricity) via debit order
- Pay over the due amounts to the Management Agent or Landlord's nominated account **ON THE RENTAL DUE DATE**
- Rentals are paid even if the Tenant has defaulted, up to a maximum of 3 months
- The landlord incurs no costs with regard to outstanding rentals
- If the Tenant has to be evicted, the Landlord incurs no legal costs with regard to the eviction
- Landlord and Tenant statements are available

This product is underwritten by Santam.

The Rental Guarantee is priced at 4%/month (excl VAT) of the insured amount, plus a monthly policy fee of R33 (excl VAT). Debit order fees apply of R4/collection, and deposit fee of R10/deposit).

### **Debit Order Collection Service**

Our Debit order Rental Collection Service provides a complete collection solution. We:

- Collect monthly rentals from Tenants via debit order
- Collect additional amounts from Tenants (eg electricity) via debit order
- Where a security deposit is kept, we pay over successful collections to the Management Agent or Landlord's nominated account by the 2<sup>nd</sup> working day
- "Harass" defaulting tenants for a 15 day period to try and secure a successful collection
- Landlord and Tenant statements are available

The Rental Collection Service is priced at 2% of rental (excl VAT). Debit order fees apply of R4/collection, and deposit fee of R10/deposit). A different price structure can be negotiated for bulk collections.

A number of established *Rental Management Companies* use our rental collection services. We in effect provide their "back-office" support. This allows them the freedom to concentrate on marketing, tenant procurement and client relationships.